

Celebration of Excellence 2017



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A Message from the City Manager On Excellence

I often say that as public employees we need to do a better job of telling our story and celebrating examples of excellence across our organization. Public servants inherently focus on serving others and perhaps too often shun the spotlight of recognition. Doing good deeds, even when they go beyond the call of duty to demonstrate excellence, is just us doing our jobs. That characteristic modesty is admirable, but it's also important to celebrate excellence when it recognizes exceptional work, inspires others and further demonstrates our value to the community.

Excellence, in fact, is one of the values of our organization, captured in our Mission and Vision and Values statements as well as our Raving Fans customer service initiative. This inaugural document is designed to share employees' outstanding work as well as their notable contributions to professional development (in the form of formal presentations).

There are great examples of excellence cited here. I hope you enjoy learning about the fine work of our public employees as much as I have. Please keep in mind that these are just some examples of excellence and community engagement. There were many more in 2017.

It seems fitting that we plan to release this document each January, a month when we annually honor Dr. Martin Luther King Jr., whose excellent work in civil rights continues to inspire excellence in service to others. Dr. King reminded us of the importance of public service when he said: "Life's most persistent and urgent question is, 'What are you doing for others?'"

I am proud to be associated with colleagues who understand the importance of this question.

— Bob Layton
City Manager

Service Means:

- **Professionalism** – Following standards and best practices
- **Innovation** – Achieving continuous improvement through experimentation and high performance
- **Excellence** – Delivering high quality and effective service
- **Equity** – Providing excellent service to everyone



Our Vision

The City of Wichita is a leading-edge organization serving a dynamic and inclusive community.

Our Mission

As an exceptionally well-run city, we will

- Keep Wichita safe,
- Grow our economy,
- Build dependable infrastructure and
- Provide conditions for living well.

Our Values

To accomplish our mission, we anchor our work in our core values of trust and service.

Trust Means:

- **Respect** – Demonstrating courtesy and regard for all
- **Empowerment** – Having freedom to make informed decisions
- **Ethics** – Being above reproach in our actions
- **Stewardship** – Being a guardian of the resources provided by those we serve
- **Integrity** – Honoring our commitments and making our word our bond
- **Engagement** – Having authentic conversations and ensuring all voices are heard
- **Family** – We are in this together and we care for one another

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Airport

AWARDS

- Excellence in Employee Training Award; American Association of Airport Executives
- 2017 Airport Safety Enhancement Award; Federal Aviation Administration for no discrepancies during the annual certification inspection and the outstanding manner in which Eisenhower National Airport is operated in compliance with federal regulations
- Merit Award; Illuminating Engineering Society of North America for meritorious contribution to lighting and illumination design for the new terminal
- Silver Award; Mid-America Design Awards of the International Interior Design Association for outstanding recognition and exceptional quality of interior design for the new terminal
- Award of Excellence; The Architectural Woodwork Institute for outstanding design and construction of the airline ticket counters, gate podiums, and miscellaneous furnishings in the new airline terminal
- 2017 Chris Cherches Award for Excellence in Public Art; Arts Council of Wichita

PRESENTATIONS

- **Kelly Fabrizius, Assistant to the Chief of Airport Police & Fire**
Airport Emergency Response and Family Assistance – Best Practices in Supporting Family and Victims; American Association of Airport Executives 2017 Chapter Conference
Bridging the Gap – The Airport's Role in Family Assistance; National Transportation Safety Board 2017 Transportation Disaster Response and Air Carrier Family Assistance Conference
- **Jean Zoglman, Airport Finance Manager**
Risk Management and Protecting Your Airport; American Association of Airport Executives 2017 Chapter Conference
- **Victor White, Director of Airports**
New Terminal Construction Lessons Learned; American Association of Airport Executives 2017 Chapter Conference
- **Jay Hinkel, Deputy City Attorney and Legal Counsel to the Wichita Airport Authority**
Real Estate Leasing Terms – Are Your Airport's Best Interests Protected?; American Association of Airport Executives 2017 Chapter Conference

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City Manager's Office

AWARDS

- **Robert Layton, City Manager**
Person of the Year Award; NAACP
2017 Celebration of Excellence; Hugo Wall Award; Hugo Wall School
- **Kameelah Alexander, Community Services Representative**
Golden Eagle Award; 2017 awards from Sigma Gamma Rho Sorority
Wichita Honoree; Black Women Empowered, Inc.

PRESENTATIONS

- **Myra Linsker, Division Manager, Customer Care**
Sister Cities, the Sibling You Didn't Know you Wanted; Engage 311 Customer Service Week Conference which covered Call Center metrics
- **Mark Elder, Economic Development Analyst**
Creating Urban Historic Redevelopment, City of Wichita Model Incentives; Kansas Preservation Alliance State Conference
- **Ken Evans, Strategic Communications Director**
Wichita City Pride; Pride in Place Meetup, affiliated with Greater Wichita Partnership

Finance

AWARDS

- Certificate of Achievement for Excellence in Financial Reporting – CAFR (44 years); Government Finance Officers Association
- Certificate of Achievement for Excellence in Popular Annual Financial Reporting – PAFR (8 years); Government Finance Officers Association
- Certificate of Achievement for Excellence in Financial Reporting – Wichita Retirement Systems CAFR (18 years); Government Finance Officers Association
- Distinguished Budget Presentation Award (29 years); Government Finance Officers Association

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FINANCE AWARDS (CONTINUED)

- Certificate of Distinction in Performance Management (7 years); International City/County Management Association
- Public Pension Standards Award for Funding Administration (16 years); Pension Coordinating Council
- Achievement of Excellence in Procurement (16 years); National Purchasing Institute
- Investment Policy Certification of Excellence (2017); Association of Public Treasurers of the United States and Canada
- **Nicole Babcock, Controller**
Board Member Appointment; Kansas Government Finance Officers Association
- **Shawn Henning, Director**
Past President; Kansas Government Finance Officers Association

Wichita Fire Department

AWARDS

- **Brandon Maurer, Firefighter**
Certificate for Valor; Firehouse Magazine
2017 Firefighter of the Year; Wichita Area Insurance Professionals
Public Servant Award; American Red Cross
Recognized for his role in locating and rescuing an unconscious adult male from the basement of a house fire
- **Darrel Kohls, Acting Division Chief**
2017 Health Care Hero Award; Wichita Business Journal in recognition for his significant contributions to fostering interest in the health care field
- **Joe Evans, Lieutenant / Branden Arnold, Firefighter**
Fire Investigators of the Year; Kansas Chapter International Association of Arson Investigators
- **Jesse Janzen, Firefighter**
2016-2017 VFW National Firefighter of the Year; Veterans of Foreign Wars of the United States
2016-2017 State Firefighter of the Year; Kansas Veterans of Foreign Wars
Recognized for his role in the unassisted rescue of a citizen at an apartment fire in November 2015

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WICHITA FIRE DEPARTMENT AWARDS (CONTINUED)

- **James (Scott) Fromme, Captain**

2016-2017 VFW National Emergency Medical Technician of the Year; Veterans of Foreign Wars of the United States

2016-2017 State Emergency Medical Technician of the Year; Kansas Veterans of Foreign Wars

While off-duty, for his role in performing life-saving CPR on a citizen at a local restaurant in May 2016

Paramedic Award; Local Post 3115

- **Kimberly Menges, Firefighter**

Certificate of Valor; Firehouse Magazine for her lifesaving actions in rescuing a trapped, adult-male, during a house fire in April 2016

- **Chris Fleming, Lieutenant**

Lifetime Hero Award; American Red Cross for being an inspiring example to others and spending much time devoted to the service of others

PRESENTATIONS

- **Ethelbert Leongson (Leo), Firefighter**

Traffic Incident Management Course Instructor; Federal Highway Administration

- **Keith Niemann, Captain**

Hands on Lecture; Maryland State Firefighters Conference and the Labette County Regional Fire School

- **Nathan Neises, Captain**

Truck Company Operations instructor; Hands on Training (Wichita HoT) National Training Event

- **John Jarvis, Firefighter**

Extreme Ownership instructor; Hands on Training (Wichita HoT) National Training Event

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WICHITA FIRE DEPARTMENT PRESENTATIONS (CONTINUED)

- **Sam Hittle, Lieutenant**

Contributing Author; *Fire Engineering Magazine*, *Fire Rescue Magazine*, *Fire Rescue Interactive*, *Fire Nuggets* and *Urban Firefighter*

Panel Member; Fire Engineering Radio

Advisory Board; Fire Department Instructors Conference (FDIC)

Advisory Committee; Underwriters Laboratory for Interior Fire Attack Study

Truck Company Operations; Andy Fredericks Training Days. *Truck Company Evolutions*; Fire Department Instructors Conference (FDIC)

Truck Company Operations instructor; Hands on Training (Wichita HoT) National Training Event

Tower & Truck; Traditions Training LLC

First Alarm Strategy & Tactics; Traditions Training LLC

Forcible Entry & Tower; Traditions Training LLC

Engine Company Ops; Traditions Training LLC

Interagency Network Advisor; Kansas City, MO Fire Department

Housing & Community Services

AWARDS

- The Family Self Sufficiency Program received a High Performance Standing for its 2017 program from the US Department of Housing and Urban Development.

- **John E. Hall, Director**

Housing Conference Planning Committee Member; 2017 Kansas Housing Resources Corporation
2017 Conference Planning Efforts; Recognized by KHRC

- **Brad Snapp, Assistant Director**

Captain Laurie Green Memorial Award; Outstanding Loaned Executive of the 2016 United Way of the Plains Campaign

Executive Committee Member; 2017 Kansas Chapter of the National Association of Housing and Redevelopment Officials

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HOUSING & COMMUNITY SERVICES AWARDS (CONTINUED)

- **Logan Bradshaw, Management Analyst**
2017 Conference Planning Efforts; Recognized by KHRC
- **Gail Lotson, Housing Manager**
High Performer Distinction; US Department of Housing and Urban Development (HUD) Section 8 Executive Committee Member; 2017 Kansas Chapter of the National Association of Housing and Redevelopment Officials
- **Michelle Rucker, WSCCAP Program Manager**
\$20k Innovation Grant Award; Kansas Housing Resources Corporation (KHRC) to support the Cities Combating Hunger through Afterschool and Summer Meal Programs (CHAMPS) initiative
\$30k Innovation Grant Award; Kansas Housing Resources Corporation (KHRC) to support the Youth Aging Out of Foster Care program
- **Pat Orender, Property Manager / Marlys Duchinsky, Property Manager**
Low-Income Housing Tax Credit (TaCCs) designation; Quadel Consulting
- **Carlos Jackson, Housing Specialist**
Housing Choice Voucher Certified Specialist of Occupancy (Part 1 & 2 of 2) proficiency designation; The National Association of Housing and Redevelopment Officials (NAHRO)

PRESENTATIONS

- **Brad Snapp, Assistant Director**
Benefits of the HUD Environmental Review Operating System panel presentation; 2017 HUD Formula All Grantee Meeting
- **Mark Stanberry, Community Investments Manager**
Presenter/Guide; Kansas Housing Resources Corporation (KHRC) Annual Conference Affordable Housing Bus Tour
- **Logan Bradshaw, Management Analyst**
Presenter/Guide; Kansas Housing Resources Corporation (KHRC) Annual Conference Affordable Housing Bus Tour

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Human Resources

AWARDS

- **Betty Schrader, Manager, Learning & Development, Sr. HR Specialist**
HR Professionals of the Year; Wichita Business Journal
Leadership Grant \$25,000; Kansas Leadership Center
- **Triniece Robertson, HR Specialist**
HR Certification; Society for Human Resource Management (SHRM)
- **Carolyn Bowen, HR Specialist**
HR Certification; Society for Human Resource Management (SHRM)

Information Technology

AWARDS

- City of Wichita, being a "What Works City," was selected as one out of 324 cities in the country to participate in the 2017 Mayor's Challenge
- **Mark Dawson, Security Officer**
Certified Ethical Hacker; EC Council University
Certified Computer Information Systems Security Professional; (ISC)2
- **Travis Sailsbury, Solutions Analyst II**
Certified Computer Information Systems Security Professional; (ISC)2
- **Bradley Andree, Solutions Analyst II**
Technical Certification; Genetec Security Center – Omnicast
- **Dean Carson, Solutions Analyst II**
Technical Certification; Genetec Security Center – Omnicast

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Information Technology (CONTINUED)

PRESENTATIONS

- **Mike Mayta, CIO**

Government Data and Transparency; WSU Local Government Management Seminar; Presentation
Smart Cities, Open Data; ITS Heartland, Regional Chapter Meeting; Presentation
Common Sense?; Published Article; GovCIO Outlook Magazine
The Innovation of Digital Transformation; Published Article; CIOReview magazine
IT as a Common-Sense Government Innovation Partner; Published Article; Toggle Magazine

Law

AWARDS

- **Jay Hinkel, Deputy City Attorney**

Appointed Project Committee Member; Airport Cooperative Research Program, which is a division in the Transportation Research Board, National Academies of Science and Engineering

- **Brian McLeod, Deputy City Attorney**

Top Lawyer in Kansas; The Legal Network Publication

- **Sharon Dickgrafe, Chief Deputy City Attorney**

Distinguished Service Award; Kansas Bar Association
10th Circuit Chair; International Municipal Lawyers Association
Board of Directors; City Attorneys Association of Kansas

PRESENTATIONS

- **Steve Smart, Assistant City Attorney**

Telecommunications Symposium; Organized the 2017 Telecommunications Symposium held at Century II. The event brought together municipal and telecommunications industry attorneys, municipal public works and industry professionals to hear diverse perspectives, share opinions and ideas, and build network contacts in the telecommunications field.

- **Jay Hinkel, Deputy City Attorney**

Drones: Risk and Legal Issues; 2017 annual convention of the Missouri-Kansas Public Risk Managers Association

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LAW PRESENTATIONS (CONTINUED)

- **Maria Schrock, Assistant City Attorney**
Practical Skills for New Attorneys; Wichita Bar Association (WBA)
- **Beth Harlenske, Assistant City Attorney**
Obtaining Police Records for Civil Cases; Family Law Committee of the Wichita Bar Association
- **Sharon Dickgrafe, Chief Deputy City Attorney**
Due Process for Code Enforcement; City Attorney's Association of Kansas and Arkansas City Attorney's Association annual meeting

Library

AWARDS

- **Sara Dixon, Librarian**
New Professional Award; Kansas Library Association
- **Cynthia Berner, Directory of Libraries**
Friend of Education Award; Confidence in Kansas Public Education Task Force

PRESENTATIONS

- **Cindy Bailey, Technology Training Manager / Deb Simpson, Sr. Library Assistant**
Technology Classes @ Your Library; 2017 Kansas Library Association Conference
- **Cynthia Berner, Directory of Libraries / Kristi McEachern, Customer Service Manager**
NextLibrary 2017; 2017 Kansas Library Association Conference
- **Anne Harris, Outreach Librarian**
Stimulating, Stupendous Storytimes; Early Childhood Professionals' Organization.
Kansas Reads to Preschoolers in the Classroom; Early Childhood Professionals' Organization
- **Sarah Kittrell, Collection Development**
Bed Bugs 101; South Central (WI) Library System

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LIBRARY PRESENTATIONS (CONTINUED)

- **Kristi McEachern, Customer Service Manager**

Meeting the Demands of Community through Library Services; 2017 Engage WSU Day of Public Service Sharing

Reinventing and Reaffirming Branch Libraries; 2017 Kansas Library Association Conference (co-presented with Cynthia Berner)

- **Daniel Pewewardy, Librarian**

Comic Book Reader's Theater; 2017 Kansas Library Association Conference (co-presented with Sara Dixon)

- **Deb Simpson, Sr. Library Assistant**

Cable and Cable Alternatives: Teaching the Class; 2017 Kansas Library Association Conference (co-presented with Cindy Bailey)

Metropolitan Area Building & Construction Department

AWARDS

- **Stephanie Stilwell, Building Permit Examiner**

Certified Zoning Inspector; International Code Council

- **Kortney Capello, Assistant Director**

Certified Building Official; International Code Council

Elected Committee Member; ICC Major Jurisdiction Steering Committee

Metropolitan Area Planning Department

AWARDS

- 2017 New Horizon Award; Kansas Chapter of the American Planning Association. This year's award was presented to the Community Planning and Design Studio from Kansas State University for its work on "Delano's Turn", a vision for Delano's future.

Metropolitan Area Planning Department (CONTINUED)

PRESENTATIONS

- **Kathy Morgan, Senior Planner**
Fresh Air Baby Camp; Kansas Preservation Alliance State Conference
- **Dale Miller, Director of Planning**
The Zoning Process; Kansas Bar Association
- **Scott Knebel, Planning Manager**
Planning and Zoning in Kansas Communities; City Clerks and Municipal Finance Officers Association
Planning and Development; Kansas Association of City/County Management Annual Conference

Municipal Court

PRESENTATIONS

- **Gail Villalovos, Chief Probation Officer / Angel Ortiz, Probation Officer**
Positive Impact of Probation Officers Collaborating with BIP Providers; Wichita BIP Summit (Batterers Intervention Program)
- **Claudia Safris, Probation Officer**
Overview of City of Wichita Municipal Court Programs; Sedgwick County Critical Incident Team Training

Park & Recreation

AWARDS

- Park Honor Award — Pracht Wetlands; (ASLA) American Society of Landscape Architects
- Distinguished Public Service Award for Bike Walk Wichita; (KRPA) Kansas Recreation & Parks Association
- Facility of the Year — Ralph Wulz Riverside Tennis Center; (USTA) United States Tennis Association
- **Jan Long, Engineering Technician**
Distinguished Service Award; KRPA

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PARK & RECREATION AWARDS (CONTINUED)

- **Jim Mason, Naturalist**
Park Professional Award; KRPA
- **Alan Taber, Interim Recreation Superintendent**
Recreation Professional Award; KRPA
- **Janet Miller, Council Member**
Distinguish Board or Commission Member Award; KRPA
- **Lavonta Williams, Council Member**
Distinguished Elected Official Award; KRPA
- **Larry Dennis, Recreation Supervisor**
Legacy Award; NAACP

PRESENTATIONS

- **Troy Houtman, Park Director / Matt Townsend, Management Analyst**
Addressing Homelessness through Collaboration; NRPA – National Recreation & Parks Association conference
- **Troy Houtman, Park Director**
Open Streets ICT Brings Wichitans Together!; National Recreation & Parks Association magazine

Wichita Police Department

AWARDS

- **Robert Bachman; Police Officer**
Officer of the Year; Wichita Crime Commission Law Enforcement honoring exemplary work performed by a law enforcement officer between November 1, 2016 and August 15, 2017.
- **Brian Arterburn; Police Officer**
Hero Award; Wichita Crime Commission honoring uncommon acts of valor between November 1, 2016 and August 15, 2017.
- **Andrew Power; Police Officer**
Silver Award; Kansas Association of Chiefs of Police honoring an extraordinary action which directly contributed to the significant prolonging or actual saving of a life.

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WICHITA POLICE DEPARTMENT AWARDS (CONTINUED)

- **Joshua Hayes; Police Officer**
Silver Award; Kansas Association of Chiefs of Police honoring an extraordinary action which directly contributed to the significant prolonging or actual saving of a life.
- **Wanda Parker-Givens; Police Captain**
Wichita Honoree; Black Women Empowered, Inc.
- **Nichelle Woodrow; Police Sergeant**
40 under 40 Award; International Association of Chiefs of Police recognizing 40 law enforcement professionals under the age of 40 from around the world who demonstrate leadership and exemplify commitment to their profession
- **Renay Bryand; Police Officer**
Officer of the Year Award; Wichita Area Insurance Professionals

Public Works & Utilities

AWARDS

- **Michael Armour, Engineer**
Intern Engineer of the Year Award; WSPE and Kansas Society of Professional Engineers (KSPE)
- **Engineering Division**
Outstanding Engineering Achievement Award; Wichita Society of Professional Engineers (WSPE) and American Public Works Association (APWA) Kansas Chapter's 2017 Project of the Year for Spirit Reuse Project
- **Sewage Treatment Division**
Excellence in Construction for Plant 3 Cowskin Water Quality Reclamation Facility; Associated General Contractors
- **Becky Lewis**
2017 Excellence in Public Service Award; The DeVore Foundation & KSN
- **Fleet Maintenance Division**
Notable Fleet Award; American Public Works Association (APWA) and Government Fleet Magazine Blue Seal of Excellence Recognition; National Institute for Automotive Service Excellence (ASE)

Public Works & Utilities (CONTINUED)

PRESENTATIONS

- **Michael Armour, Engineer**
East Kellogg Improvements; American Council of Engineering Companies (ACEC)
- **Becky Lewis, Sewage Treatment Superintendent**
Spirit Reuse Project; EPA/WSU Water Summit
Nanoparticles in Wastewater; KDHE Environmental Conference
Reuse Water; EPA Roundtable – Industrial/Municipal Partnership
Reuse Alternatives; Wichita Chapter AIA – Industrial & Recreational with tour of Plant 3
- **Becky Lewis, Sewage Treatment Superintendent / Laura Quick, Environmental Compliance Manager**
Wichita FOG Program; KWEA/KsAWWA Joint Conference
- **Bill Perkins, Asset Manager (Engineering)**
Public Works & Utilities Earthquake Response Planning; KU Environmental Engineering Conference
Implementation of CMMS as part of Asset Management; KWEA/KsAWWA
Public Works & Utilities Earthquake Response Planning; KWEA/KsAWWA
New Technologies Tried in Collection Systems Maintenance; KWEA/KsAWWA
Water Services, Sets, and Meters as Assets; Lucity ACT (Annual Conference and Training)
Water and Wastewater Plants and Utility Vertical Assets; Lucity ACT
- **Bill Perkins, Asset Manager / Greg Lolley, Engineering Technician**
Water System Mapping, Documentation, and Records; KWEA/KsAWWA
- **Bill Perkins, Asset Manager / LaDonna Lawrenz, Engineering Technician-GIS**
Wastewater System Mapping, Documentation, and Records; KWEA/KsAWWA
- **Deb Ary, Engineer**
Utility Master Planning; KWEA/KsAWWA conference
- **Brian Coon, Traffic Engineer**
Roadside Safety; Southwest Association of Technical Accident Investigators
Pedestrians in the Right of Way: Not an Afterthought; KDOT Transportation Safety Conference, Sponsored by University of Kansas Professional & Continuing Education
Safe Harbor Provisions of the ADA; Building Owners and Managers Association (BOMA)
Accessible Detours to Accessible Kitchens; Wichita American Institute of Architects (AIA)

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PUBLIC WORKS & UTILITIES PRESENTATIONS (CONTINUED)

- **Gary Janzen, City Engineer**

Spirit Re-Use project; Kansas Society of Professional Engineer's Conference

East Kellogg Presentation; American Council of Engineering Companies (ACEC)

East Kellogg Presentation; Central Kansas Chapter of the Institute of Transportation Engineers (CKITE)

- **Joe Hickie, Stormwater Engineer**

City's Offsite BMP Program; National Association of Clean Water Agencies (NACWA)

- **Darrin Deutscher, General Supervisor**

New ability to import conduit televising results directly into Lucity, while still in the field; Lucity conference.

- **Troy Tillotson, Fleet Superintendent**

Budgeting Basics; Kansas County Clerks and Election Officials Association (KCCEOA) Sanborn Institute Year 1

- **Don Cradduck, Street Maintenance Supervisor / Albert Price, Street Maintenance Supervisor / Roger Whiteley, Equipment Operator**

Operation of Durapatcher Injection Machines; Gold Wing Road Riders Association, Kansas Chapter

Wichita Transit

AWARDS

- Hit the Spot Award, 1st place in Transit Marketing for Say YES! Program; South West Transit Association
- Most Informative Award for Park(ing) Day Event; Wichita Downtown Development Corporation
- Ranked 11th nationally for large cities where bicycle commuting is growing the fastest; League of American Bicyclists
- Bronze Level Bicycle Friendly Community; League of American Bicyclists

PRESENTATIONS

- **Nathaniel Hinkel, Senior Communications Specialist**

How to Help Underserved Kids During the Summer article for CityPalooza: City Innovators Changing America

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